

ABSTRACT

Supporting printer maintenance in a network environment having a server, at least one network device and a printer, the server containing a plurality of printer configuration files, wherein the printer maintenance is supported by accessing one of the printer configuration files which corresponds to the printer, the configuration file including a plurality of printer maintenance function names and a plurality of printer maintenance commands corresponding to the printer maintenance function names, generating an HTML-based page corresponding to the printer, the HTML-based page containing each of the printer maintenance function names from the accessed printer configuration file, and sending the HTML-based page to the network device, wherein, upon selection in the network device of one of the printer maintenance function names in the HTML-based page, the server sends to the printer the printer maintenance command which corresponds to the selected printer maintenance function name.